



How Do I Read My Water Meter?

Water meters are located in the mechanical room of each residence. Normally this will be one, unfinished room in the basement, however sometimes the mechanical equipment is separated into two or even three locations.

Q. Where is my water meter?

A. Water meters are typically located on the lowest level of your home, often in an unfinished basement room near the furnace. Look for a cylindrical pressure tank connected to a copper pipe—the meter is usually installed on that pipe nearby. It may have a plastic or metal cover that you'll need to lift to see the dial. See figure 1.



Figure 1 Pressure tank



Figure 2 Typical water meter

Q. How do I read the meter?

A. Read the numbers displayed on the meter. Ignore any sweep dial (the red pointer). Be sure to include all numbers shown, including any zeros at the beginning or end—even if the last zero is printed on the dial and doesn't move. In figure 2, the reading for this meter is **0201860**.



Q. What if some numbers aren't showing completely?

A. If a number is in the process of changing, record the higher number. In Figure 3, for example, the correct reading is **0225150**.

Important note

Some meters have a remote sensor attached as in this photo, but you still need to read the meter manually and submit the reading.



Figure 3 Meter with remote transmitter attached.